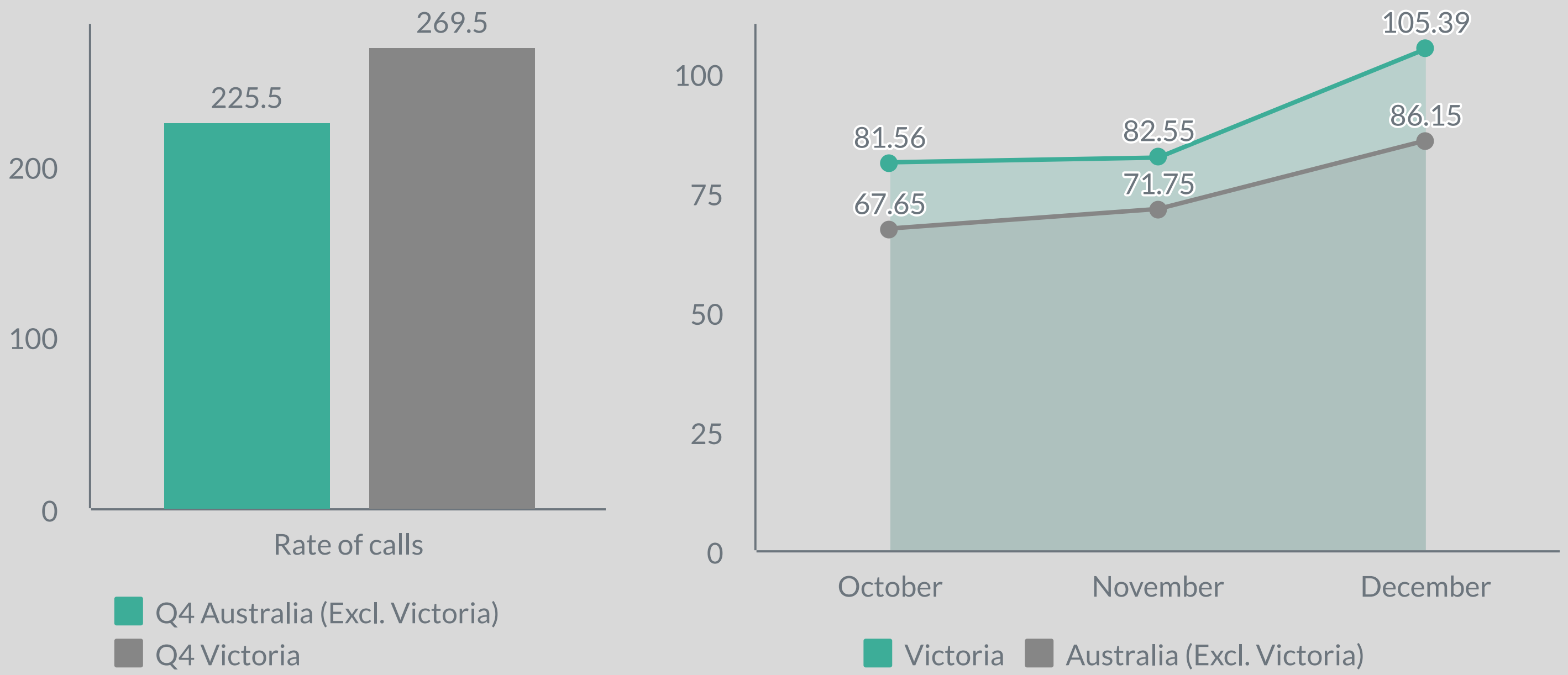


# Helpline Services

related to family violence during COVID-19, 1 October to 31 December 2020

## 1800RESPECT

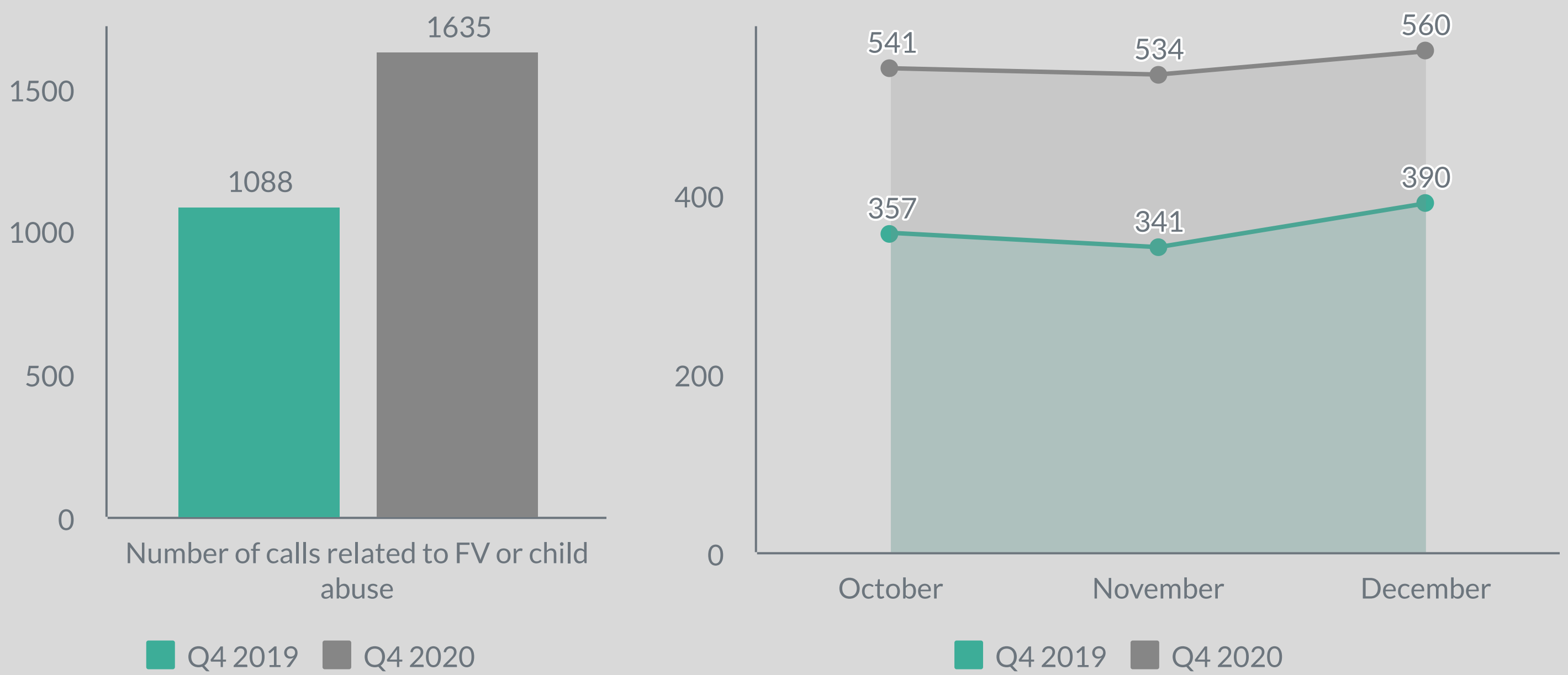
Rate of calls per 100,000 people to 1800RESPECT from Victorian callers and callers from Australia (Excl. Victoria), in Q4 2020



## Kids Helpline

Change in the number of family violence or child abuse related calls, Q4 2019 and Q4 2020

↑ 547 (50.3%)



## Victims of Crime Helpline

Change in the number of family violence related referrals, Q4 2019 and Q4 2020

↑ 739 (16.7%)

